

My J-1 Program with United Work and Travel



Upon arrival you will safely gather your bags and follow your step by step arrival instructions to your approved participant housing or approved host company.

You will check in to your J-1 Program by going online to your participant account at www.myuwt.com or by calling our office toll free at 1-866-446-2872 during business hours. Any team member will be able to assist you.

Mandatory 30/60/90 day program check in should be completed by going to your student account, www.myuwt.com or by calling our office toll free 1-866-446-2872 and speaking with any team member.

Main Phone: 410-581-7788

Toll Free Phone: 1-866- 446 – 2872

Program Coordinator: Allyson Dubin 410-581-7788, ext 4231

Program Manager J-1 SWT: Jennifer Bilenky, 410-581-7788, ext 4270

Program Manager J-1 Intern/Trainee: Barbora Pignatora, 410-581-7788, ext 1123

Program Director: Lizzy Leland, 410-581-7788, ext 4215

Email: students@unitedworkandtravel.com

Once you are settled into your approved housing and complete proper training and orientation with your approved host company you will begin forming valuable relationships with many new people. If you have any challenges with your housing, roommates, host company, supervisor, community or any aspect of your J-1 Cultural Exchange program – contact our student support staff immediately. If we are not aware of an issue, we are not able to actively assist you.

* If you have contacted our team and feel that you are not receiving assistance, you may contact the U.S. Department of State help line, 1-866-283-9090. Please be certain to call our office for resolution first. As your Sponsor, we are your first point of contact and support in the USA.



For a medical emergency or immediate danger to your health, safety or welfare – please call 911 and then contact your sponsor once you have reached safety.
TOLL FREE 1-866-446-2872

**United Work and Travel, a
division of American Pool
Enterprises, Inc.**

**Headquarters:
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**Ocean City:
5700 Coastal Highway, Suite 202
Ocean City, MD 21842**

Business Operating Hours:

May 1st - September 7th: Monday–Friday, 8:00am–5:00pm EST
September 8th - April 30th: Monday-Friday 8:00am–10:00pm EST

24 hour toll free number for emergencies: 1-866-446-2872